



PHOENIX
CONSORTIA

**HOWARD
EVANS**
ROOFING AND CLADDING

SPV
SPECIAL PROJECTS

**IVOR
PARNHAM**
BUILDING SERVICES LTD

Case Study Document One

Client Sectors & Operating Environments

Trusted Roofing & Cladding Solutions
Across Complex Client Environments

Client Sectors & Operating Environments

SPV Special Projects and Howard Evans Roofing & Cladding, part of Phoenix Consortia, deliver specialist roofing, cladding, refurbishment and maintenance solutions across commercial, industrial, public sector and multi-site property environments throughout the UK.

Our work is often carried out in live, complex and operationally sensitive settings, where safety, communication, planning and minimal disruption are just as important as the technical installation itself. From hospitals and hotels to retail stores, distribution centres, shopping centres and occupied commercial premises, our teams are experienced in delivering robust, practical and long-term building envelope solutions for clients who need works completed safely, efficiently and to a high standard.



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Specialist access solutions
for demanding client
environments.

Over-cladding
& Refurbishment

Maintenance & Asbestos
roof replacement

Roof surveys
& Waterproofing

Guttering
& Rainwater goods

Roofing & cladding



Section 1 Healthcare & Public Sector

Healthcare sites require a controlled, carefully planned approach. Work must be delivered safely, with consideration for patients, staff, visitors, access routes, operational restrictions and sensitive internal environments.

Our experience includes roofing works across live healthcare settings, including works to areas such as clinical units, endoscopy facilities, paediatric areas and wider hospital roof spaces. Projects in this sector often involve water ingress resolution, safe scaffold access, high-performance felt systems, liquid waterproofing and detailed coordination with project managers and facilities teams.



NHS Worcester Hospital



Project examples

- NHS, Worcester Hospital
- Stoke Mandeville Hospital

In healthcare environments, the quality of the works matters, but so does the way the project is planned, communicated and delivered around the needs of the building.



Key requirements in this sector

- Safe working in live and sensitive environments
- Careful access planning and site segregation
- Minimal disruption to staff, patients and visitors
- Fast response to leak and water ingress issues
- Clear communication with estates, FM and project teams
- Durable systems backed by appropriate warranties

Section 2 Retail & Food Retail

Retail environments demand speed, coordination and an understanding of commercial trading pressures. Many projects are delivered while stores remain open, while internal fit-out works are taking place, or while strict opening deadlines are in place.

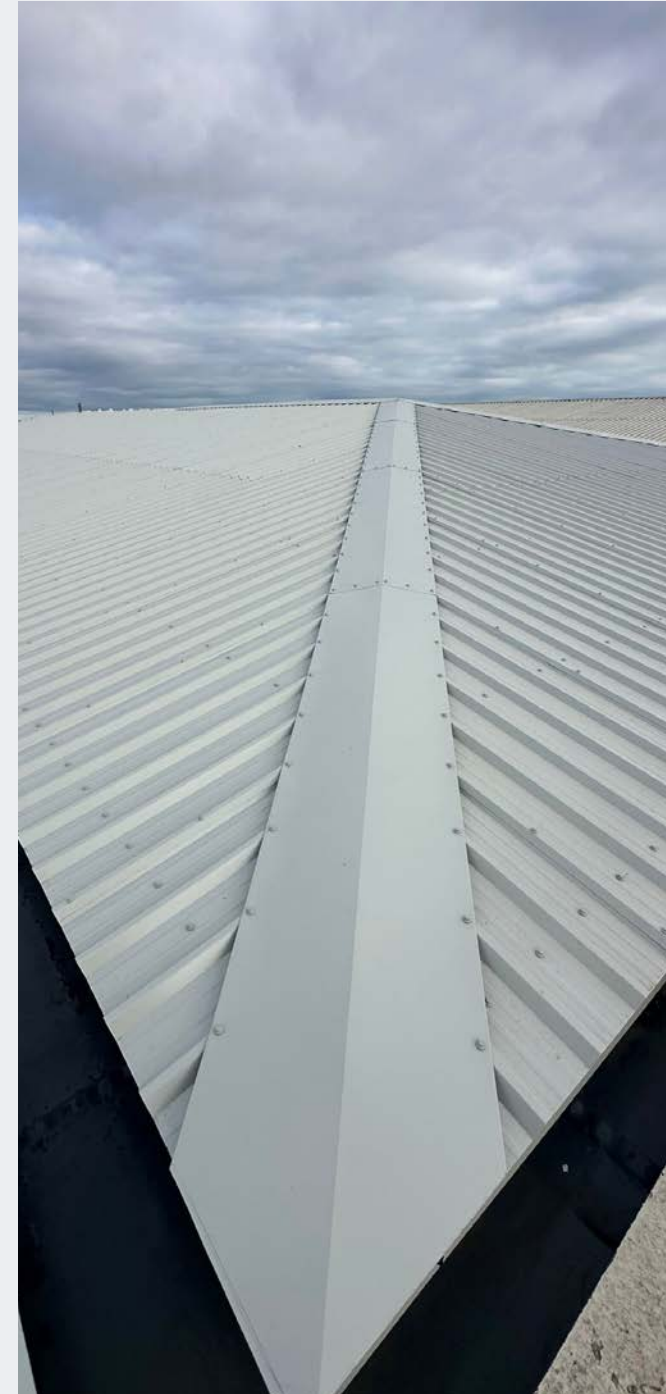
Our experience includes large-scale over-cladding, roof refurbishment, gutter works, leak resolution, front elevation cladding, rooflight works and associated detailing for national retailers and food retail brands. Projects have included the refurbishment of existing retail units, transformation of former stores into new branded retail spaces, and roof works designed to improve insulation, weather performance, aesthetics and building longevity.

Project examples

- Iceland Frozen Foods
- The Food Warehouse
- Go Outdoors
- Matalan
- Co-op
- Lower Precinct Shopping Centre

Retail projects require a contractor who understands that programme, presentation, disruption and customer-facing standards are all part of the brief.

Iceland Frozen Foods, Teesbay



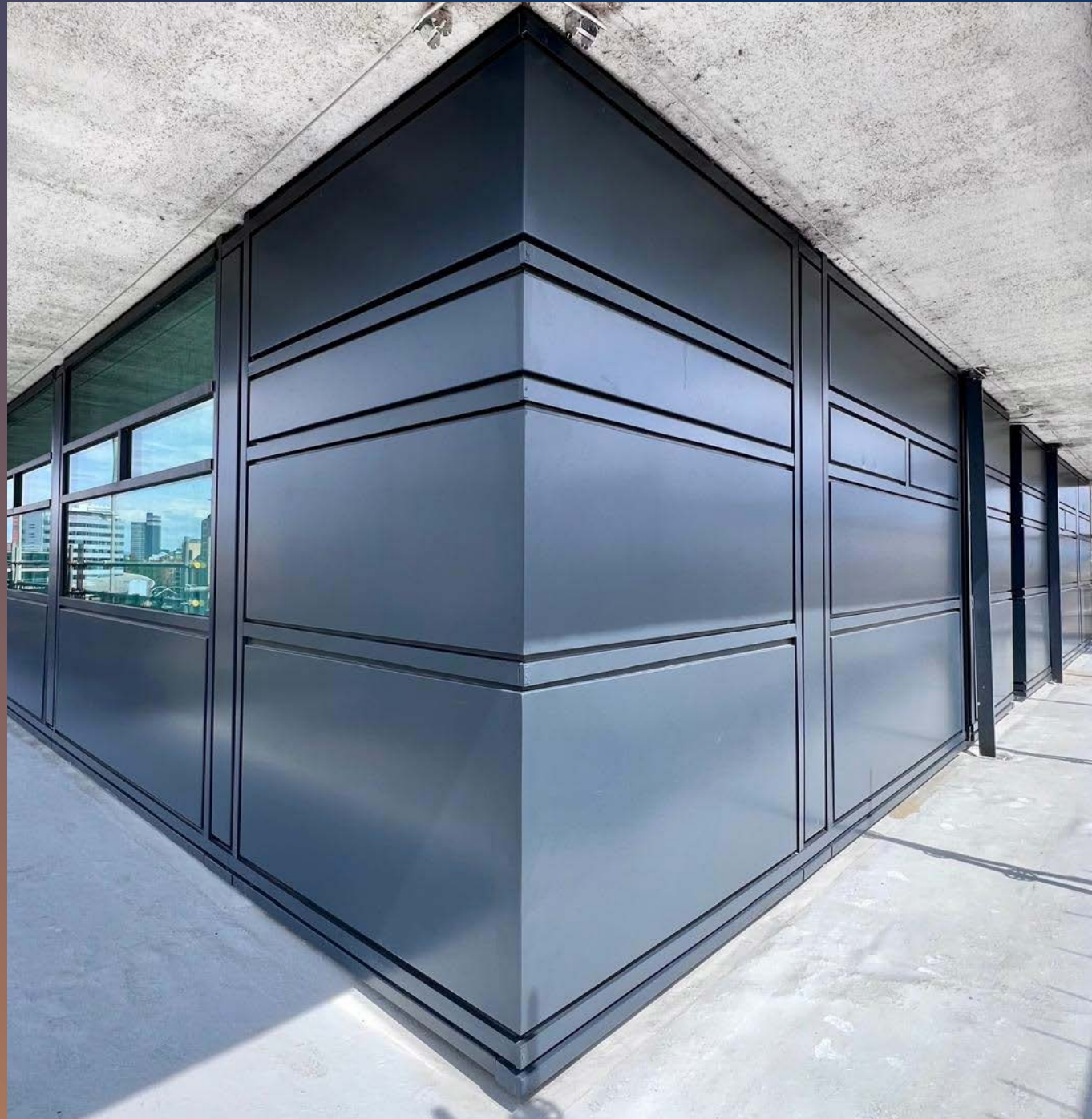
Key requirements in this sector

- Programme certainty around store openings and trading periods
- Coordination with internal fit-out contractors
- Safe working above live or partially occupied spaces
- Leak resolution and long-term waterproofing
- Improved thermal performance and reduced operating costs
- Clean, modern external finishes aligned with brand standards



Iceland Teesbay





Section 3 Hospitality, Hotels & Leisure

Hotels and leisure venues are operationally demanding buildings where disruption must be tightly controlled. Guests, visitors, event users and staff may all be present while works are underway, requiring careful planning, access control and communication.

Our teams have delivered works for hotel groups, city-centre hotel sites, event venues and leisure environments, including roofing refurbishment, rooflight works, access solutions, waterproofing, cladding and remedial works. These projects often include challenges such as restricted city-centre access, occupied buildings, public-facing areas, complex logistics and strict sequencing to avoid disruption.

Project examples

- Hilton, Mercure, Macdonald Hotels
- Crowne Plaza
- DoubleTree
- Parkdean Resorts
- The International Centre Telford

For hotels and leisure venues, the best roofing contractor is one who understands that the building must continue to operate while the works are delivered.

Key requirements in this sector

- Working safely around guests, visitors and staff
- Discreet and well-managed site operations
- Restricted access and city-centre logistics
- Programme planning around occupancy and events
- Weatherproofing and leak resolution
- Long-term protection of valuable hospitality assets

Section 4 Industrial, Logistics & Distribution

Industrial and logistics facilities require robust, large-scale solutions that protect operational continuity. These buildings often have substantial roof areas, complex drainage, high internal activity levels and limited tolerance for disruption.

Our industrial work includes complete over-cladding systems, asbestos roof replacement, metal roof sheeting, insulation upgrades, gutter works, purlin strengthening, access scaffolding, internal protection and long-term weatherproofing. Works are planned to allow warehouses, distribution centres and logistics operations to continue functioning wherever possible.



Fortec Distribution Centre

Project examples

- Fortec Distribution Centre
- Co-op Depot
- UKPN
- WTW Willis Towers
- Matalan
- Industrial and warehouse sites nationwide

Industrial clients need solutions that protect the building, reduce disruption and extend the working life of critical operational assets.

Key requirements in this sector

- Large-scale roof and cladding capability
- Asbestos roof replacement and over-cladding
- Improved insulation and thermal performance
- Coordination around busy operational sites
- Safe access, edge protection and internal protection
- Durable systems with long-term warranty options



Fortec Distribution Centre WIP



Section 5 Commercial Property, Landlords & Managed Assets

Commercial properties often involve multiple stakeholders, including landlords, managing agents, tenants, facilities managers, insurers and project consultants. Successful delivery depends on clear communication, careful programming and a practical understanding of how occupied commercial buildings operate.

Our work in this space includes roof surveys, condition reports, leak investigation, roof refurbishment, flat roofing, liquid waterproofing, cladding, guttering, rainwater goods, access works and planned maintenance. We support clients with both one-off projects and longer-term asset protection strategies.

Project examples

- Jones Lang LaSalle
- Lower Precinct Shopping Centre
- Four Seasons Shopping Centre
- Warwick House
- UKPN Bidder Street

For commercial property clients, our role is to provide practical, technically sound solutions that protect the asset and reduce future maintenance liability.



Key requirements in this sector

- Support for landlords, asset managers and managing agents
- Clear reporting and practical recommendations
- Reactive and planned maintenance capability
- Long-term waterproofing and building envelope protection
- Coordination around tenants and occupied spaces
- Budget-conscious repair, refurbishment and replacement options





Section 6 Education, Community & Specialist Environments

Education and community buildings require a safe and considered approach, particularly where safeguarding, access control, term-time constraints or public use of the building must be considered. Works may need to be phased around school holidays, events, operational timetables or public access.

Our experience across educational and specialist settings includes roofing, refurbishment, access, waterproofing and remedial works designed to extend the life of existing buildings and resolve ongoing defects such as leaks, degraded roof coverings or poor-performing details.

Sobell House, Oxford



Key requirements in this sector

- Safe segregation of works
- Careful access and delivery planning
- Flexible programming around building use
- Clear communication with site teams and stakeholders
- Durable, long-term solutions for public-facing buildings

Project examples

- Balaji Temple, Birmingham
- Groveside School, Reading
- Hillingdon Manor School, London
- Gracechurch Shopping Centre, Birmingham
- Sobell House, Oxford
- St. Antony's, Oxford

Supporting clients within the Education and Community sectors requires a joined-up approach from all within our projects

team. Health and safety is at the forefront of this, from pre-construction stage all the way through to project completion.

This approach ensures minimal disruption is caused for all staff, pupils and visitors whilst ensuring the highest standards of safety are adhered to.

Bringing you everything together under one roof.

Across every sector, the requirement is the same: safe delivery, technical competence, clear communication and a finished solution that performs. Brought together through Phoenix Consortia, SPV Special Projects and Howard Evans Roofing & Cladding bring together the scale, experience, accreditations, in-house access capability and practical site knowledge needed to deliver roofing and cladding works in demanding environments.

From initial survey through to specification, access, installation, handover and ongoing support, Phoenix Consortia provides a trusted partner for clients who need their buildings protected, improved and maintained for the long term.



Planning works across a live, multi-site or technically challenging property portfolio?

Speak to Phoenix Consortia about roofing, cladding, refurbishment and long-term building envelope support.

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